

# Service Bulletin #7162

## USB to Serial Adapter test results

If your computer is equipped with only a USB port it will be necessary to use an adapter cable to connect your computer to the Rewind and Pay-Out controls used on platter systems built prior to March 2006. To aid you in selecting an adapter, various adapters have been tested. Below are test results of USB to Serial Adapters tested. All adapters tested allowed the technician to read the platter settings when using the platter software. There were failures when transferring the software from the computer to the control plate and those that were successful took considerable time when compared to a transfer from a serial port.

### Test results: Software transfer rates using a USB to Serial Adaptor

Adaptor Mfg	Part Number	Read Settings	Transfer Time
IOGear	GUC232A	Yes	82 Min
Cables Unlimited	USB-2920	Yes	92 Min
BAFO Technologies	BF-810	Yes	84 Min
Targus	PA088U	Yes	Failed *
Belkin	P43293-B	Yes	Failed **
Keyspan	USA-19HS	Yes	Failed *

\* The transfer section of the software gave a "Failed to Load error – 255" within 30 seconds of starting the transfer.

\*\* The transfer section of the software gave a "Failed to Load error – 0" within 30 seconds of starting the transfer.

Tests were conducted on a XP Windows Pentium 4 computer.

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